

Your company's performance depends upon the reliability of critical infrastructure systems. These systems are often **above building standards**, however, and **not covered** under your lease agreement. That's when JBG SMITH Property Services can be counted on to go above and beyond. Our mission is to support your mission, without fail. Day and night, count on our renowned technical support and Property Services team to keep your business running comfortably, professionally and productively.

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**Property Services** / mechanical  
electrical  
plumbing





## Turn to JBG SMITH Property Services for the highest level of expertise and experience.

Protect your business today by contacting JBG SMITH Property Services to initiate a contract or project-based service with us and enjoy 24/7 access to the resource you already know and trust. Your relationship with JBG SMITH has always centered around quality service, a partnership you can continue to rely on with JBG SMITH Property Services.

When something goes wrong with your systems—or to set up scheduled maintenance—your call will be managed through our Tenant Service Center (TSC) which is staffed around-the-clock with licensed engineers. You will talk to a trained JBG SMITH expert, not a call service.

Property Services Technicians are dispatched from our centralized TSC, via a secure, private radio network. Both service requests and scheduled maintenance visits are tracked by a state-of-the-art Maintenance Management System.

Our Property Services Technicians are equipped with fully outfitted trucks, allowing them to efficiently cover our customers' needs, day or night. In addition to our Property Services team, you are supported by over 200 technicians deployed throughout the metropolitan area to supplement our Property Services team and ensure timely response.



### 24/7 EMERGENCY SERVICES

Tenants who have a contract or a project agreement can call **703.769.1250** around the clock.

### Scope of Services

Below are the comprehensive services we offer tenants with mechanical, electrical and plumbing system needs. Please call to discuss how we can take care of your company's special requirements to safeguard your productivity and profitability.

- 24-Hour Emergency Services
- Remote monitoring of critical equipment
- Preventive maintenance service agreements for supplemental and computer room HVAC Units
- Electrical system repairs



- Interior and exterior lighting maintenance and installation
- Plumbing system services for hot water heaters, plumbing fixtures, circulating pumps, drain cleaning
- Boiler maintenance and repair services
- General property maintenance and handyman services